



COMMUNITY ADVOCATES
Where Meeting Basic Needs Inspires Hope

BASIC NEEDS	
Utilities & Energy Assistance	
Program Name	Description
<i>Crisis Energy Assistance</i>	Crisis Energy Assistance helps households with the retention of utility services, reconnections, and oil deliveries. Assistance is available every nine months, but is not available during the moratorium period of November 1 – April 15. Applicants must have made at least four monthly payments of \$35 each totaling a minimum of \$140 in the six months prior to their request for a crisis grant. The program offers the "Knowledge as Power" workshop, which covers the utility and telecommunications topics of payment plans, budgeting, weatherization, and landlord/tenant issues. This service is targeted to low-income customers in the Milwaukee area who have had and continue to have difficulty managing household energy costs.
<i>Furnace Replacement Referral</i>	The Community Advocates' Low-Income Home Energy Assistance Program processes requests for the Wisconsin Home Energy Assistance Program emergency furnace replacement or repair. Applicants are assessed by Community Advocates' staff to determine if households are eligible for services. Upon confirmation of eligibility, Community Advocates' staff will contact the local weatherization agency in order to perform actual repair or replacement services.
<i>Low-Income Home Energy Assistance Program</i>	The Low-Income Home Energy Assistance Program (LIHEAP) provides a one-time payment during the heating season of October 1 – May 15. The funding pays a portion of a household's heating costs, but the payment is not intended to cover the entire cost of heating a residence. The amount of the benefit varies depending on a variety of factors, including the household's size, income, and energy costs. In most cases, the energy assistance benefit is paid directly to the household energy supplier. LIHEAP assistance appointments can be requested online, in person, and over the phone. Special accommodations are available for the homebound and elderly.
	Crisis Energy Assistance, Low-Income Home Energy Assistance Program & Furnace Replacement Referral To Apply By Phone: 414-270-4653 To Apply Online: www.KeepWarmMke.org To Apply In-Person: Northwest, 4906 W. Fond du Lac Ave.; North, 6900 W. Brown Deer Rd. Suite 110; Downtown, 728 N. James Lovell St. ; West Allis, 6761 W. Greenfield Ave.; Southeast, 2701 S. Chase Ave.; South, 5663 S. 27th St.
<i>Low-Income Pilot</i>	The Low-Income Pilot program offers case management, educational conservation information, and financial literacy workshops for clients wishing to significantly reduce their energy bills and/or who have historically have fallen behind in their utilities payments. The program develops affordable payment plans for customers who have high energy bill arrears and a history of service disconnection so that they establish consistent bill payments and avoid future service interruption.
	Referrals Received from We Energies

BASIC NEEDS

Housing Services

Program Name	Description
<i>City of Milwaukee Building Inspector Services</i>	<p>For residents who are renting housing units needing repair, Community Advocates' staff work with the City of Milwaukee Building Inspector's office to legally withhold rent until needed repairs are made to the rental unit. Services focus on rent withholding, rent abatement, and relocation.</p> <p>Walk-Ins Welcomed at 728 N. James Lovell St., Milwaukee, WI 53233 or call 414-270-4621.</p>
<i>Homelessness Prevention & Case Management Program</i>	<p>The Homeless Prevention and Housing Stability Case Management Program provides mediation advocacy and rent payment assistance to households at-risk of becoming homeless, households who are facing imminent homelessness, and to victims of domestic violence. Information, referral, and mediation are provided to low-income tenants facing eviction or small claims actions related to tenancy. Evictions are prevented through the program with up to six months of rent assistance and advocacy with property owners. This program provides resources and teaches necessary skills so that these vulnerable populations are able to obtain affordable permanent housing through rapid re-housing and remain housed through homelessness prevention.</p> <p>Walk-Ins Welcomed at 728 N. James Lovell St., Milwaukee, WI 53233 or call 414-270-4621.</p>
<i>Case Management for Homeless Families Program</i>	<p>Community Advocates' Permanent Housing-Intervention/Prevention/Case Management for Homeless Families Program provides a continuum of services for low-income households who are homeless or for whom homelessness is imminent. Participant households are offered comprehensive services – advocacy, case management, and rent payment assistance – to equip them with the resources and skills necessary to obtain affordable permanent housing through rapid re-housing and remain housed through homelessness prevention.</p> <p>Walk-Ins Welcomed at 728 N. James Lovell St., Milwaukee, WI 53233 or call 414-270-4621.</p>
<i>Rent Bridge Program</i>	<p>As a form of homeless prevention rent payment assistance, the Rent Bridge Program works to negotiate a payment plan with property owners for clients who have income, but have missed a payment. Property owners must agree to participate in the program and will agree to accept the amount owed to be paid over a six-month period. To be eligible, the tenant must have lived in the housing unit for at least one year, the amount owed must be \$400 or less, and tenants must have some form of income.</p> <p>Walk-Ins Welcomed at 728 N. James Lovell St., Milwaukee, WI 53233 or call 414-449-4777.</p>
<i>Security Deposit Guarantee Program</i>	<p>The Security Deposit Guarantee Program assists those who are homeless or who are at-risk of becoming homeless to secure housing by negotiating an agreement between the tenant and a prospective property owner to pay off their security deposit in installments along with their rent. Participants must find a property owner that agrees to take a security deposit in installments for up to a six-month period and they must have an income from employment, SSI, W2, or another source.</p> <p>Please Call 414-449-4774 for More Information.</p>
<i>Siemer Homeless Prevention and Case Management Program</i>	<p>The Siemer Family Homeless Prevention and Case Management Program helps reduce student mobility and increase academic success by improving long-term housing and economic stability for low-income families with school-age children who are homeless or at-risk of becoming homeless. The goal of the program is to help families achieve financial goals and maintain a stable housing situation so that children can remain in school giving them the best chance of academic success.</p> <p>Please Contact Maudwella Kirkendoll at 414-270-2969 or mkirkendoll@communityadvocates.net.</p>
<i>Tenant-Landlord Mediation</i>	<p>Through this walk-in program, mediation is provided to low-income tenants facing eviction or small claims actions related to tenancy. This program offers resources that stabilize a threatened housing situation making it possible for individuals and families to retain housing in the community.</p> <p>Walk-Ins Welcomed at 728 N. James Lovell St., Milwaukee, WI 53233 or call 414-449-4777.</p>
<i>Tenant-Landlord Training</i>	<p>The Tenant-Landlord Training program is a one-hour session delivered as needed in the community, which provides information, referral, and advocacy services regarding renter's rights and responsibilities for tenants and property owners.</p> <p>Please Call 414-270-4621 for More Information.</p>



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BASIC NEEDS	
Disability Services	
Program Name	Description
<i>Interim Disability Assistance Program</i>	The Interim Disability Assistance Program (IDAP) provides a small monthly stipend to financially needy Milwaukee County adults who are unable to work due to a disability and who have a high probability of being approved for SSI/SSDI benefits.
	Walk-Ins Welcomed at 728 N. James Lovell St., Milwaukee, WI 53233. Please contact Michael Brophy at 414-270-2966 or michaelb@communityadvocates.net.
<i>Protective Payee</i>	Community Advocates provides Protective Payee services (rent payment and other allowances for necessities and discretionary spending) to individuals who are unable to adequately manage their finances. Protective Payee services are provided on a fee-for-service basis and allow clients to establish a history of bill payment thereby improving their credit.
	Please Contact Gladys Gray at 414-270-6921 or gladysg@communityadvocates.net. Program Location: 728 N. James Lovell St., Milwaukee, WI 53233.
BEHAVIORAL HEALTH	
Program Name	Description
<i>Autumn West Safe Haven</i>	The Autumn West Safe Haven provides a safe, stable, and short-term housing alternative coupled with supportive services, which is designed to engage and connect clients who are chronically homeless and who are experiencing serious mental illness with income advocacy, mental health and AODA services, and permanent housing placement. The Autumn West Safe Haven provides no-cost, safe, apartment occupancy housing, which provides an important and critical stabilization process that assists in the transition from the streets and shelters to permanent housing.
	Program Location: 3410 W. Lisbon Ave., Milwaukee, WI 53208. Main Phone Line: 414-671-6337.
<i>Homeless Outreach Nursing Center</i>	The Homeless Outreach Nursing Center provides person-centered mental health outreach to individuals who are living on the street or in other places not meant for human habitation in order to eliminate and/or reduce homelessness among those with serious mental illness. Clients are assisted by a nurse and a social worker who provide services that focus on stabilizing their mental health, physical health, and homeless situation. Staff also coordinate care with other homeless service providers and refer clients to permanent supportive housing programs as necessary.
	Please Contact Mary Ann Patti at 414-671-6337, ext. 5204 or maryannp@communityadvocates.net.

BEHAVIORAL HEALTH SUPPORTIVE HOUSING PROGRAMS

Program Name	Description
<p><i>Housing First Initiative</i></p>	<p>Community Advocates is a partner in Milwaukee County's Housing First Initiative, which is aimed at ending chronic homelessness in Milwaukee. The program provides chronically homeless individuals with a place to live immediately with no stipulations and offers immediate access to recovery-oriented case management and supportive community integration.</p>
	<p>Please Contact the Milwaukee County Division of Housing at 414-278-4902.</p>
<p><i>My Home</i></p>	<p>The My Home housing program provides tenant-based rent assistance (Section 8 tenant vouchers) and case management services to individuals and families who are homeless and disabled, and who lack the resources and support networks to access other permanent housing. While participating in this program, individuals and families can choose a suitable unit anywhere in Milwaukee County. Referrals for the program are received from the Milwaukee County Department of Health & Human Services' Division of Housing.</p>
	<p>Please Contact the Milwaukee County Division of Housing at 414-278-4902.</p>
<p><i>Project Bridge</i></p>	<p>Project Bridge is a supportive permanent housing program that identifies and secures access to safe and affordable housing for a target population of individuals who are chronically homeless with a disabling condition. The program is designed to build a bridge from life on the streets to stable and permanent housing. Because of employment barriers faced by clients with mental health and AODA issues, clients are encouraged to participate in life skills training to promote self-improvement and self-sufficiency, and to acquire improved life skills so that they can move on to more specific job training. Intensive case management services are offered to maximize housing stability and to reduce chances of future homelessness.</p>
	<p>Please Contact Matt Raymond at 414-270-4608 or mattr@communityadvocates.net.</p>
<p><i>Veteran's Case Management</i></p>	<p>Veteran's Case Management provides tenant-based rent assistance (Section 8 tenant vouchers) and case management services to veterans and their families who are homeless and disabled, and who lack the resources and support networks to access other permanent housing. While participating in this program, veterans and their families can choose a suitable unit anywhere in Milwaukee County. Referrals for the program are received from the Milwaukee County Department of Health & Human Services' Division of Housing.</p>
	<p>Please Contact Matt Raymond at 414-270-4608 or mattr@communityadvocates.net.</p>



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MILWAUKEE WOMEN'S CENTER	
Program Name	Description
<i>Bottomless Closet</i>	<p>The Bottomless Closet provides free-of-charge work-appropriate, gently used clothing and supportive services to men and women entering or re-entering the workforce. Staff and volunteers work with clients on interview skills, personal appearance, body language, and basic business communications skills in order to assist them in maximizing their opportunity to find meaningful employment and to make a successful transition into the workforce. The program eliminates barriers to employment for low-income individuals, provides mentoring and job readiness skills to increase self-empowerment and self-image, and improves their economic self-sufficiency.</p> <p>Please Contact Jeri Kavanaugh at 414-270-2984 or jkavanaugh@communityadvocates.net. Program Location: 728 N. James Lovell St., Milwaukee, WI 53233.</p>
<i>Crisis Line</i>	<p>Staffed by employees and carefully trained volunteers, the Milwaukee Women's Center's 24-hour Crisis Line (414-671-6140) provides telephone crisis intervention services for women and men who have experienced domestic abuse. Services may include steps to ensure immediate safety, short-term emotional support, assistance with shelter, legal information and advocacy, referrals for medical treatment, and ongoing counseling and/or group support. In addition to domestic violence, the Crisis Line serves as a community resource, assisting callers with a variety of concerns including homelessness, housing, legal issues, lack of food, and other crisis situations.</p> <p>Milwaukee Women's Center Crisis Line: 414-671-6140.</p>
<i>Milwaukee Women's Center Domestic Violence Emergency Shelter</i>	<p>The Milwaukee Women's Center Domestic Violence Emergency Shelter provides care to women and children fleeing abusive relationships. The shelter operates 24-hours a day, seven days a week, and provides transportation, safe housing, meals, and personal items. While in the shelter, women benefit from counseling and support groups that address domestic violence, mental health, addiction, and healthy parenting. The program goal is to provide consumer-focused support and advocacy to help individuals and families transition out of abusive relationships.</p> <p>Main Phone Line: 414-671-6140</p>
<i>Family Support Center Emergency Shelter</i>	<p>The Family Support Center Emergency Shelter provides the supportive services necessary for homeless families to locate and move into decent affordable housing. These services are needed so that families can make the transition from instability and crisis to stable housing and self-sufficiency. The Shelter provides temporary 24-hour housing and basic needs (beds and linens, food, transportation, personal hygiene products, and clothing) for adults and children while helping them cope with trauma and homelessness by providing focused services that promote education, self-sufficiency, and wellness. The long-term goal of the program is for families to obtain and maintain permanent housing while developing new goals for self-improvement.</p> <p>Main Phone Line: 414-671-6140 Referrals Received Through IMPACT 211 Coordinated Entry. Please Dial 211 to reach IMPACT 211 or Call Toll Free at 1-866-211-3380.</p>
<i>Older Abused Women's Program</i>	<p>The Older Abused Women's Program reduces and eliminates violence in the lives of women age 50 and older who have been victimized by their spouses or adult children. This is achieved by providing one-on-one case management, which includes crisis counseling, information and referral, civil and criminal justice support/advocacy, assistance in securing crime victim compensation, personal advocacy, and ongoing follow-up. In addition, the program holds weekly support groups facilitated by older women.</p> <p>Please Call 414-671-6140 Or Contact Myrtle Dillon at 414-221-0152 or myrtled@communityadvocates.net.</p>

<p><i>Nevermore Batterer's Treatment</i></p>	<p>Nevermore Batterer's Treatment offers education and support to men who exhibit, or are at-risk of exhibiting physical, sexual, and/or emotional abuse toward their intimate partners with the goal of stopping further violence in any form. During intensive group and individual sessions, counselors and educators assist participants in eliminating abusive and controlling behaviors. Participants can choose from an array of programs that explore the root causes of abuse while instilling positive values, behaviors, and attitudes. Programs include behavior modification, fatherhood groups, home and office visits with probation and parole agents, and tutoring.</p> <p>Please Contact Steve Thomas at 414-828-5190 or sthomas@camwc.net.</p>
<p><i>Milwaukee County New Pathways for Fathers and Families</i></p>	<p>The Milwaukee County New Pathways for Fathers and Families program is designed to strengthen positive father-child engagement, improve employment and economic mobility opportunities, and improve healthy relationships and marriage. Core program services focus on economic stability, responsible parenting and healthy marriage/relationships. Services are provided through skill-building workshops, which are followed by individualized services to address unmet needs and are targeted for fathers living in Milwaukee County neighborhoods that experience: 1) High birth rates to unmarried parents, 2) A low percentage of households with two married parents, 3) High rates of fatherless households, 4) High poverty rates, and 5) High unemployment and incarceration rates, particularly for black males.</p> <p>Please Contact Steve Thomas at 414-828-5190 or sthomas@camwc.net</p>
<p><i>Positive Options for Women Entering Recovery</i></p>	<p>Positive Options for Women Entering Recovery is an intensive day treatment and case management program serving women who are addicted to drugs and/or alcohol. This program helps women to achieve and maintain abstinence from alcohol and drugs, understand and recover from trauma/domestic violence/mental health issues, and improve their social and economic well-being. A multi-disciplinary staff of professionals in the fields of medicine, social services, child care, and substance addiction create a treatment plan that is built to meet each woman's individual needs and circumstances by addressing crisis issues and long-term goals.</p>
<p><i>Family Intervention Program</i></p>	<p>The Family Intervention Program removes significant barriers preventing Latino and African American individuals and families from seeking traditional counseling services. This intensive, home-based, family-focused case management program provides alcohol and other drug addiction counseling emphasizing relapse prevention for families struggling with the impact of substance addiction and domestic violence. Services are delivered through a multi-disciplinary approach that incorporates parents, peers, school personnel, outpatient substance addiction and mental health providers, support groups, and advocacy services.</p>
	<p>Please call 414-270-4600 for Positive Options for Women Entering Recovery and Family Intervention Program</p>

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